



THE  
**MORRITT**  
HOTEL & GARAGE SPA

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GUEST INFORMATION



# The Morritt Hotel & Garage Spa

DEAR GUEST,  
WE ARE PLEASED TO WELCOME YOU  
TO THE MORRITT HOTEL.

Staying at the Morritt offers all of the charm of a traditional Coaching Inn combined with the essential facilities and comforts that makes your time here relaxing.

You will find the services we provide outlined in this guide. If you have any other questions or can't find what you are looking for here please contact reception and our team will be happy to help.

Enjoy your stay at The Morritt.



# Guest Information A-D

## ACCOUNTS

Please settle accounts at reception, we accept payment by cash or card, debit and credit.

## AFTERNOON TEA

Served in the lounges and restaurant from 12pm – 5pm daily and must be booked by 9pm the evening before.

## ALARM CALLS

Please ask at reception and our team can set this for you to ring on your bedroom phone.

## BAR SERVICE

Dickens Bar is open daily from 9am – 11pm.

## BREAKFAST

A full English and or Continental breakfast is served in Gilroy's Restaurant every day.

Mon to Sat - 7:30am - 9:30am

Sun - 8am - 10am

Room Service Breakfast can be ordered in advance – orders should be placed with reception before 9pm the evening before, there is a tray charge of £5 per person for room service.

## CAR PARKING

The hotel has ample free guest parking at the front. Please note that the hotel cannot accept any responsibility for loss or damage to cars whilst parked in any of the hotel parking areas.

## CHILDREN'S MEALS

Our children's menu is served in Dicken's Bar and Gilroy's Restaurant, please advise us if you need highchairs.

## DAMAGE

Whilst you and your guests are on hotel property we ask that every effort be made to safeguard the existing fixtures, fittings and furnishing. The hotel will repair any damage incurred and the cost incurred charged to the guest responsible.

## DEPARTURE

Check out is 11am. We can pre- arrange a 12pm checkout for £25 supplement; please notify our reception team in advance if you would like a later check out. Luggage may be left at reception on request. If you need to check out before 8am please inform reception the night prior to your departure to arrange settlement of accounts and an early breakfast if required. Later departures will incur an extra charge of up to a full night's accommodation (except by prior arrangement).

## DINING

*Lunch (Gilroy's Restaurant & Dickens Bar)*

Daily from 12:00 noon until 4pm,

Afternoon tea served until 5pm (Prior booking required)

*Dinner (Gilroy's Restaurant & Dickens Bar)*

Daily from 6pm with last tables seated at 8:45pm

Room service is available with a tray charge of £5.00.

# Guest Information D - N

## **DOGS**

The Morrith is a dog friendly hotel however we appreciate that not everyone loves dogs and do ask that you are mindful of this. Dogs are welcome in Dickens Bar and the lounge areas but not in Gilroy's Restaurant or the Garage Spa. We also ask that dogs are not left unattended in bedrooms. We have lots of great walks nearby and you can pick up a map from reception.

## **EMERGENCIES**

In case of emergency please contact Reception or the night porter 24 hours a day by dialling '0' on your bedroom telephone. We will contact the relevant service for you. Alternatively, you can call emergency services Dial 9999 from your room.

## **FIRE SAFETY**

For your own safety, please familiarise yourself with the hotel layout and fire procedures. Your instructions and nearest exit details can be found on the back of your bedroom door. In the unlikely event of an emergency, you will be notified by the continuous tone of the alarm. The assembly point is on the grass opposite the main entrance of the hotel.

## **GUEST COMMENT CARD**

Each bedroom is supplied with a guest comment card, please spare a moment before departure to complete this as your feedback is important to us.

## **HOUSE KEEPING**

For guests staying over your room will be serviced between 11:00am and 4:00pm.

If you would like clean towels every day please leave used towels in the bath or shower and our team will replace them. To help us operate more sustainably we do appreciate it when guests opt to reuse towels when staying longer.

## **KEYS**

For security reasons, please leave your room key at reception whenever leaving the hotel. There is a standard charge of £15.00 for room keys that are not returned to reception on departure. This charge will automatically be made to your room guarantee card.

## **LAUNDRY**

We offer a same day laundry service for articles given to reception before 8:30am. Articles handed in after this time will be returned within 48 hours. This service is available Monday to Friday, excluding bank holidays. Charges are levied at £5.00 per item.

## **NEWSPAPERS**

You will find a selection of national and local newspapers available in the lounge. If you require a specific paper, please order at reception for morning delivery to your room, this will be charged to your room account.



## Guest Information P – S

### PHOTOCOPYING

We will be pleased to assist you with any photocopying requirements you may have. Our photocopier accommodates up to A3 and will copy in full colour. A charge of £0.25 for black and white A4, A4 colour is charged at £0.50.

### SECURITY

Residents should note that The Morrith will not be held responsible for the loss or damage to valuables. Guests should also note that, although liability may be accepted for loss or damage in certain circumstances, this will not usually extend towards articles left in public areas or corridors or property sent to the hotel before arrival, or left after departure. See Reception for our liability policy.

### SMOKING

We are a **No Smoking** establishment.

There is a designated smoking area situated outside the bar and can be accessed 24hrs, please call reception on '0' if you need access after 11pm and before 7am.

If a guest bedroom has evidence of smoking then we will charge £250 to your account to cover the cost of a deep clean on your departure.



# Guest Information S - W

## SPA - THE GARAGE

Located adjacent to the hotel, The Garage Spa is an award winning 5 Bubble Spa offering a range of spa experiences and luxurious treatments from Elemis.

If you would like to add some pampering to your stay you can book facility use or treatments. For more information or to make a reservation call the spa reception, dial 300 from your room phone or ask at the hotel reception.

## TAXIS

Please ask at reception for telephone numbers of local taxi firms. It is advisable to book as far in advance as possible.

## TELEPHONE

To contact reception dial '0'.

To contact the spa dial '300'.

To contact another room: Please 'add' 200 to the Room Number i.e. Room 9 is: 209 and Room 21 is: 221

To dial out of the hotel please dial 9 before the number you require. Local Landline: From 0.25p per minute.

## TELEVISIONS

All hotel televisions are equipped with Freeview. Should you experience difficulties with your television, please contact Reception who will be happy to assist you.

## WI-FI

Free Wi-Fi is available to all guests the password is **guest1111**



Scan the QR code to find out more about the Garage Spa and book online or *click here*



Scan the QR code to view our sample menus or *click here*

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